



MEDICAL READINESS & HUMANITARIAN RESPONSE

CREATING STABILITY FOR THOSE IN NEED

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Executive Summary

In response to the humanitarian crisis created by conflict and instability around the world, Acuity international, LLC (Acuity) offers humanitarian assistance, to save lives, alleviate human suffering, and maintain human dignity, by helping people in need become more self-reliant. Our medical care is provided in the form of primary healthcare, specialized first aid, triage, resuscitation, and stabilization. For those who are displaced and located in refugee camps and/or facilities we offer routine sick call and the management of minor sick and injured persons. Acuity also provides base operations with security, shelter, meals, water, sanitation, and logistics support.

More specifically for refugees entering countries that are offering shelter, Acuity can provide:

- > Primary, acute, urgent, and emergency care pediatrics through geriatrics age groups
- Obstetrics care
- Well visits for women and children
- General and trauma surgery
- Behavioral health
- ► Forensic nursing
- COVID care and treatment
- Vaccinations
- Modular facilities that support the delivery of care
- ▶ Risk management services to include mobile/static security, logistics and camp operations.

Acuity has more than four (4) decades of relevant experience providing a broad range of services to numerous Government Agencies and NATO in austere and challenging environments. We are fully capable of developing an onsite comprehensive solution, tailored to your requirements, and sensitive to any cultural needs. Managing similar programs, Acuity has provided operations support, accountability and refugee resettlement of asylum seekers, unaccompanied children, and young adults.

Acuity combines the strengths and experience of our companies whose capabilities encompass a broad range of services, including logistics and base operations, life support, medical services, engineering, construction, de-mining, security, and large-scale program management. Acuity's expertise encompasses the collective expertise, experience, and proven performance of our companies: Comprehensive Health Services (CHS), Sallyport Global Holdings (Sallyport), Janus Global Operations (Janus), Project Time & Cost (PT&C), and Michael Baker Global Services (MBGS). Acuity employs approximately 5,000 dedicated professionals who are deployed globally.

Medical and Humanitarian Services

Exceptional Ratings and Program Metrics

Acuity consistently maintains exceptional customer satisfaction.

- ▶ 99.2% patient satisfaction
- ▶ 97% employee retention
- 100% mission ready equipment

Acuity provides critical medical and humanitarian services in a wide range of environments and situations. Whether it's providing compassionate care or rapidly responding to disasters, we ensure that our clients receive high-quality, cost-effective care tailored to the exact requirements of the situation.



Medical Readiness and Humanitarian Healthcare

Acuity's comprehensive health care and life support solutions range from on-site and mobile medical services to worldwide emergency response. Our humanitarian services include emergency influx shelters and permanent shelters that provide a full spectrum of life support services, while our rapid response emergency teams of physicians, nurse practitioners, and other health care professionals can deploy anywhere in the world within 48 hours. We provide:

- Medical and Life Support Services
- Health Unit Stand-Up and Operations
- Case Management and Clinical Counseling
- Educational Support
- Emergency Response
- Public Health Screening

Acuity delivers health care services worldwide, often to areas challenged by conflict, geography, and geopolitics. By employing advanced medical technology and Western standards of care, we save lives. Our comprehensive services include managing and staffing on-site health clinics and hospitals customized to meet the unique needs of our clients. As a full-service provider, our all-encompassing capabilities include program management, global medical logistics and supply chain management, and medical support services.

- Emergency and Temporary Medical Support Services
- Acute and Primary Care
- Inpatient and Surgical Services
- ► Telemedicine, Teleradiology, and Teleconsultations
- Humanitarian Relief Services
- Behavioral Health Services
- Public Health Services

Executing End-to-End Emergency Medical Services

Acuity teams deliver 24/7/365 emergency medical services worldwide. We meet challenges by engaging qualified medical teams trained in local conditions and strategically sourcing medical supplies and equipment.

Enhancing Surgery with Technology

Acuity uses modern, clinically tested tools to improve and care for clinical and surgical patients in isolated and austere locations. Our surgical teams reach out to specialized medical providers thousands of miles away using remote telemedicine. This advanced outreach overcomes geographic barriers and helps improve patient outcomes.

Medical Staffing Experience

Acuity's Vice President for Worldwide Healthcare Services (WHS), Casper Jones, is the dedicated healthcare executive responsible for achieving program success. Mr. Jones, has 30 years of U.S. Military experiences, providing care across the full spectrum of medical platforms. From the smallest field and fixed medical clinics, to a Combat Support Hospital in a combat theater, to the largest Regional Medical Command, he has held the most senior leadership positions with remarkable results. He has been



intimately involved with all of Acuity's international programs in WHS since 2011 and provides the leadership and resource support that sustains our consistent high levels of performance on all programs.

Recruiting and Mobilization

Acuity provides comprehensive medical staffing to support the client's mission requirements, our established and dedicated full time International Recruiting Team focuses on recruiting, hiring, and retaining our international employees. Acuity uses an established employee database, industry partnerships and associations to identify qualified candidates. Since 2011, we have recruited and deployed more than 600 individuals to Iraq. To ensure staff arrive onsite to provide medical services when needed, Acuity deploys a rapid mobilization process to ensure timely deployment of medical staff. Acuity has earned an international reputation for effective recruitment, administration, and retention of healthcare professionals, especially those serving in remote and sometimes hostile environments.

Credentialing Of Staff

Acuity's Credentialing Team is committed to protecting public health, assisting in mitigating risk and limiting liability. Credentialing evaluates and provides verifications, documentation, and approval of practitioners' credentials to practice and/or participate in delivering healthcare services. Acuity's established medical provider credentialing process includes verification of license, license history and adverse actions. In addition, work history verifications are reviewed to assist in ensuring competency and the practitioner's discipline. All healthcare professional files are presented at Acuity International Credentialing Committee and are evaluated by multiple healthcare disciplines for approval of inclusion in our organization. Once approved healthcare professionals are continuously monitored and recredentialed according to applicable standards by the Credentialing Department.

Acuity Experience and Performance

Acuity provides medical service support for diplomatic missions in Iraq and Afghanistan. Our quickresponse capabilities allowed us to staff, train, and deploy a 140-person medical operation in four (4) months. Our team provides primary health care services, a suite of diagnostic capabilities, resuscitative surgical care, public health inspections, urine drug screening, and explosive canine care in support of the health care and preventive medicine needs of 19,000 deployed personnel and the canines who support these missions.

In addition, Acuity's experience includes staffing over 7,088 positions across 22 labor categories to support emergency shelter operations (ESO). Acuity processed and discharged over 34,000 inhabitants from other countries.

Acuity Core Competencies

Acuity's business practices are comprised of 1) Advanced Medical Solutions (AMS); 2) Global Mission Solutions (GMS); and 3) Engineering and Technology Solutions (ETS).

Advanced Medical Solutions

Acuity is one of the nation's largest and most experienced providers of medical management solutions and humanitarian program support. Working as a trusted partner to our international, government, and commercial clients, we design, manage, and implement integrated programs addressing the clients' most complex requirements. Cost-effective and flexible, our customized solutions are tailored to meet the needs of each situation and client. Our AMS offers the following services:

- Worldwide Healthcare Solutions
- Medical Readiness and Humanitarian Response



- Mobile Medical and On-Site Delivery
- Behavioral Health Care and Non-Clinical Counseling Services

Global Mission Solutions

Acuity provides mission-support solutions fitted to each client's unique operational requirements. Our calling card is our ability to build, operate, maintain, secure, and sustain operations in some of the most complex, hostile, and austere locations in the world. Our end-to-end solutions not only are vital to mission success but also help improve and preserve the well-being of thousands of civilian and government personnel worldwide. Acuity's GMS provides:

- Risk Management
- Munitions and Environmental Remediation
- Logistics
- Base Operations
- Specialized Engineering and Construction Management

Engineering and Technology Solutions

Acuity's technology division provides independent, expert analysis and oversight to ensure control of scope, cost, schedule, risk, and quality on our clients' most critical and complex projects. All of this is backed by an experienced team of in-house developers, product managers, and specialists who aim to provide results that are driven by innovation and performance. ETS empowers clients by providing smart solutions that can optimize workflows, reduce costs, and provide repeatable results. Acuity's ETS division is comprised of:

- Engineering and Consulting
- Custom Cloud DevOps Services
- Construction Facility Lifecycle SaaS
- Cyber Threat Hunting and Digital Forensics and Incident Response
- Device Inspection and Analysis Lab (DIAL)