



**ACUITY**  
INTERNATIONAL

# Civil Services

Comprehensive Shelter Management, Social Services, Case Management,  
and Community Support for At-Risk Populations



**ACTIONS WITH PURPOSE, RESULTS THAT MATTER.**

## Introduction

Disasters, emergencies, and humanitarian crises are complex and unpredictable and can strain local resources, disrupt infrastructure, and impact healthcare systems and communities. As climate change intensifies and crises, such as migrant surges and natural disasters, become more frequent, the need for coordinated, multidisciplinary responses has never been greater.

Acuity International's turnkey Civil Services solutions are designed to meet these challenges head-on, ensuring effective support where it's needed most.

Our experts focus on delivering critical care, infrastructure, and case, program, and logistics management. They help stabilize and rebuild affected areas and communities, ensuring that individuals and families receive the critical support they need – from immediate relief to long-term recovery.

It's all part of Acuity's mission to provide you with end-to-end infrastructure and support for at-risk populations to drive stability, wellness, and the transition to self-reliance.

## The Acuity Advantage

We combine field-tested expertise with innovative technology to build resilient communities supporting each individual's journey toward permanent housing and wellness.

From infrastructure and logistics to healthcare and social services, our teams manage the complexities so you can focus on delivering critical services and achieving lasting impact where it's needed most.

We offer site development, management, healthcare operations and other wrap around services designed to help at-risk populations achieve self-sustainment.

Our solutions address all unhoused populations and provides a holistic approach centered on trauma informed care and cultural competencies. This starts with our "shelter first" approach.

Once safely housed, we apply consistent and responsive transition support services to include case management, targeted interventions, sustainability strategies, oversight, and ongoing guidance. Our services support program is tailored to each individual participant and the journeys on their pathway to permanent housing.



## Services At-a-Glance

### Response Services

- Turnkey program management (PMP and Agile)
- Shelter/Housing site operations
- IT/Internet/Communication Services
- Social/Behavioral Case Management
- Multilingual Call Center – 24/7 Staffing
- Outpatient Health Services (Medical, Mental Health, Substance Abuse, Education)
- Construction Management
- Participant Transportation
- Security, Hygiene, Food/Laundry/Clothing Services

### Critical Support Capabilities

- Wraparound services
- Logistics and resource management
- Facility maintenance and access control
- Participant intake/category/tracking/scheduling
- Participant capacity, length of stay, personal items reporting
- Medical monitoring/scheduling/discharge
- Testing and vaccination management
- Metrics and on-demand analytics/vital statistics
- Secure data management

## Our Services

### Site & Shelter Operations

State and local governments face a growing need for shelter and services to assist the unhoused and the increasing influx of migrant populations. Acuity provides comprehensive support for temporary and permanent facilities in various environments – from set-up to long-term maintenance with a focus on safety, security, sustainability, and efficiency.

We specialize in rapid shelter deployment, transportation, security, IT and communications, medical care, and food, beds, clothing, and hygiene services. Our expert teams also oversee daily operations, staff management, housing, facility maintenance, and supply chain management.

### Wraparound Services

Acuity's wraparound care services ensure individuals residing in shelters, particularly those facing homelessness and displacement, have access to holistic, coordinated support to transition to stable, long-term housing and improve their overall well-being.

Our comprehensive approach focuses on meeting a wide range of needs, including physical, emotional, and social. It combines case management, individualized support, health and mental health services, education, life skills, legal assistance, and other wraparound services. This ensures a seamless continuum of care from assessment to independence.

### Program Management Services

During times of crisis, affected populations require rapid, responsive, and organized assistance. Acuity delivers strategic, operational, and logistical leadership to affected communities – within 72 hours of a declared disaster. Our experience in managing large-scale, high-risk operations ensures that staff are mobilized and humanitarian programs – including emergency response, infrastructure management, frontline medical capabilities, and multi-stakeholder coordination– are delivered efficiently and sustainably, even in the most challenging environments.

### Case Management Services

Our holistic and survivor-focused case management services ensure individuals, groups, and families receive the support they need to regain stability and resilience after a disaster or displacement. We provide personalized, coordinated assistance, including needs assessment and intake, housing and financial assistance, counseling, medical care, crisis intervention, employment and workforce development, social and community support services, legal and relief advocacy, and continuity of care.

### Trauma-Informed Care

Acuity integrates trauma-informed care into our service delivery, especially in response to humanitarian crises, disasters, or other high-stress situations. Our approach helps disaster survivors and vulnerable populations recover in a manner that prioritizes their emotional and psychological well-being while fostering resilience and long-term healing. We create safe environments, foster autonomy and choice, deliver culturally appropriate care, and build trust through targeted support and sensitive care delivery.

## Why Choose Acuity International

### Dedicated to Improving Lives

- Over 20 years of experience in social and community services.
- Thousands of individuals and families served.
- Tailored programs to meet unique community needs.
- Committed to promoting dignity and self-sufficiency.

### Proactive Response and Program Management

- Helping federal, state, and local governments proactively plan for and provide high-quality, cost-effective care in challenging environments.
- High-capacity, just-in-time, and multidisciplinary care to meet unique population needs.
- Safe and secure rapid influx shelters and support solutions.
- Industry best practices, secure, innovative technology, and systems integration.

### Rapid Deployment, Integration, and Efficiency

- Comprehensive on-demand services that enhance community resilience, response, stabilization, and recovery.
- Rapid response teams positioned to deploy anywhere in the world within 48 hours.
- Field-tested in real-world scenarios.
- Seamless integration with civilian teams, state emergency management personnel, and government protocols.



# Who We Are

**Acuity International brings clarity to complexity by aligning global expertise, resources, and innovation to provide governments with the tools and resources required to protect citizens, improve livelihoods, and build back communities—any time, any situation, any environment.**

We work closely with federal, state, and local governments worldwide to build safe, secure, healthy and thriving communities. We are a single source for healthcare, humanitarian, disaster and emergency response, and security operations in all corners of the globe. Acuity's global team of experts is ready to provide civil services tailored to your needs.

Our compassionate team provides comprehensive services that uplift individuals and strengthen communities. From shelter management to social services and beyond, we're here to support and make a difference together.

Please contact us today to learn more about how we can provide tailored civil services solutions to meet your needs.