

# CAPABILITIES STATEMENT

# Civil Services

CS005-V1-03102026

## About Acuity International

Acuity International works closely with federal, state, and local governments around the world to build safe, secure, healthy and thriving communities. We are a single source for healthcare, humanitarian, disaster and emergency response, and security operations in all corners of the world.

### Core Capabilities

- Site & Shelter Operations
- Wraparound Services
- Program Management Services
- Case Management Services
- Trauma-Informed Care

### Compliance & Accreditation

- HIPAA-compliant practices
- ISO 9001:2015 Quality Management Systems
- ISO 14001:2015 Environmental Management System
- ISO 45001:2018 Occupational Health and Safety Management System

### Key Differentiators

#### Dedicated to Improving Lives

- Over 20 years of experience in social and community services.
- Thousands of individuals and families served.
- Tailored programs to meet unique community needs.
- Committed to promoting dignity and self-sufficiency.

#### Proactive Response and Program Management

- Helping federal, state, and local governments proactively plan for and provide high-quality, cost-effective care in the most challenging environments.
- High-capacity, just-in-time, and multidisciplinary care to meet unique population needs.
- Safe and secure rapid influx shelters and support solutions.
- Industry best practices, secure, innovative technology, and systems integration.

#### Rapid Deployment, Integration, and Efficiency

- Comprehensive on-demand services that enhance community resilience, response, stabilization, and recovery.
- Rapid response teams positioned to deploy anywhere in the world in 48 hours.
- Field-tested in real-world scenarios.
- Seamless integration with civilian teams, state emergency management personnel, and government protocols.

### Past Performance

#### Humanitarian Emergency Response & Relief Centers (HERRCs)

- Provided culturally sensitive support services for asylum seekers' mental health.
- Nurses performed 24/7 health assessments and triage upon arrival.
- Operated across 15 sites in NYC, serving over 25,000 individuals.
- Staff included social workers and case managers who assisted with resource navigation.

#### Emergency Shelter Operations

- Operated shelters in Long Beach (7 days) and Homestead (30 days).
- Focused on unaccompanied individuals, providing program and case management.
- Offered 3,700+ beds and was staffed by 5,200 workers.
- Delivered Case Management and Reunification Services to over 34,000 individuals.

#### Medical Surge and Staffing Services

- Supported 21 hospitals with COVID-19 testing, treatment, and staffing.
- Deployed 4,300+ staff, managing 68 medical facilities.
- Treated and vaccinated 50,000 patients; administered 40,000 COVID tests.
- Provided wellness programs in hotels for discharged, unhoused patients.